

Date 9/22/07

Name CLAIRE MERRILL

Tel# 914-332-1077

From TARRYTOWN

To MANHATTAN

Thank you for choosing Westchester Moving & Delivery. We strive to provide superior service at very competitive prices. We are always interested in your opinion. Please take a moment to fill out this brief survey. All comments are welcomed and desired! Please put survey in envelope provided, and return upon completion of job. Good luck with your new place, and we will do our best to make your move as smooth as possible!

**FACTUALITY**

- EXCELLENT "Could not have been better!"
- GOOD "A little room for improvement"
- FAIR "Plenty of room for improvement"
- POOR "I would not use these movers again!"

**COURTEOUSNESS**

- EXCELLENT "Could not have been better!"
- GOOD "A little room for improvement"
- FAIR "Plenty of room for improvement"
- POOR "I would not use these movers again!"

**EFFICIENCY**

- EXCELLENT "Could not have been better!"
- GOOD "A little room for improvement"
- FAIR "Plenty of room for improvement"
- POOR "I would not use these movers again!"

**PROFESSIONALISM**

- EXCELLENT "Could not have been better!"
- GOOD "A little room for improvement"
- FAIR "Plenty of room for improvement"
- POOR "I would not use these movers again!"

COMMENTS Under very difficult circumstances  
the men maintained all of the above.